

## RÖNESANS REASÜRANS VE SİGORTA BROKERLİK ANONİM ŞİRKETİ

### Customer Clarification Text and Explicit Consent Statement on the Processing of Personal Data

This clarification text has been prepared by Röneseans Reasürans Ve Sigorta Brokerlik Anonim Şirketi ("Röneseans"), acting as the data controller, in accordance with Article 10 of the Law on the Protection of Personal Data No. 6698 ("Law") and the Communiqué on Procedures and Principles for Fulfillment of the Obligation to Inform.

<b>MERSİS Number:</b> 735078999600014
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<b>Phone:</b> +90(216) 290 24 37 <b>E-mail:</b> <a href="mailto:info@ronesansbroker.com">info@ronesansbroker.com</a>

Röneseans processes the following personal data of customers and customer representatives: name, surname, parents' names, date of birth, place of birth, marital status, ID card serial number, T.C. identity number, passport number, temporary T.C. identity number, gender information, T.C. identity card, driver's license, place and date of citizenship, signature, address, email address, communication address, KEP address, mobile/phone number, information related to correspondence with judicial authorities, information in the case file, invoices, promissory notes, checks, request information, information processed for the management of commercial, technical, and administrative risks, balance sheets, financial performance, credit and risk information, asset information, bank account numbers, IBAN numbers, credit card information, shopping history, video recordings, audio recordings, photographs, health information, information related to sexual life, visual and auditory recordings, browser information, location information, complaint/request information, reputation management information, insurance information, vehicle information; for the purposes of ensuring the security of information processes, conducting financial and accounting operations, managing commitment processes related to the company/products/services, carrying out communication activities, providing post-sale support services for goods/services, conducting sales processes for goods/services, managing production and operational processes of goods/services, managing customer relationship processes, conducting activities aimed at customer satisfaction, organization and event management, managing advertising/campaign/promotion processes, managing contract processes, tracking requests/complaints, managing marketing processes for products/services, and ensuring the security of data controller operations, in compliance with relevant legislation or company procedures.

The aforementioned personal data is processed based on the legal grounds specified in Article 5 of the Law, which includes "explicitly provided for in laws, necessary for the establishment and performance of a contract, and necessary for fulfilling a legal obligation" for health information; and based on the legal ground of "obtaining explicit consent" for requests, orders, sales, contracts, promotions, reputation management, and customer satisfaction operations, and is obtained verbally, in writing, or electronically. It is processed fully or partially automatically and is protected by taking all necessary technical and administrative measures. In cases where processing is based on explicit consent, the data processing activity is halted if the consent is withdrawn.

Personal data is shared limited to the fulfillment of the purposes mentioned above with real persons or private legal entities, shareholders, business partners, suppliers, authorized public institutions and organizations, private insurance companies, and institutions with which we cooperate under contract. Additionally, personal data related to identity, communication, legal transactions, customer transactions, risk management, finance, visual and auditory recordings, health information, signature, vehicle information, and insurance information, as detailed in the KVKK Policy, may be transferred abroad to individuals or firms if necessary to protect the legitimate interests of the data controller or for the performance of the contract, provided that the fundamental rights and freedoms of the relevant individual are not violated.

Requests within the scope of the "Rights of the Relevant Person" regulated by Article 11 of the Law can be made by submitting the Application Form to Röneseans, as detailed in the Röneseans Reasürans Ve Sigorta Brokerlik Anonim Şirketi Personal Data Protection and Processing Policy available at <https://www.ronesansbroker.com/>.

## INFORMATION STATEMENT

I declare that I have been provided with the necessary information regarding all the matters explained above, that I have read and understood the R6nesans Personal Data Protection and Processing Policy, and that I am aware of my rights under Article 11 of the Law No. 6698.

**Data Owner's Name and Surname:**..... **ID Number**.....

Date :.../.../.....

Signature

## MY CONSENT DECLARATION

I have read and understood the customer information notice of R6nesans Reasürans Ve Sigorta Brokerlik Anonim Őirketi.

I consent to the processing of my personal data collected verbally or electronically by the data controller, as follows:

1. My health and sexual life-related personal information for the purpose of executing contract processes.
2. My camera recordings, audio recordings, and photographs for the purpose of managing organizations and events, and for advertising/campaign/promotion processes.
3. My identity information, shopping history, visual and auditory recordings, and contact information for the purpose of executing the marketing processes of products/services and advertising/campaign/promotion processes.
4. The transfer of my identity, contact, legal transaction, customer transaction, risk management, finance, visual and auditory recordings, health information, signature, vehicle information, and insurance information to natural or legal persons outside the borders of the Republic of Turkey, as stated in the KVKK Policy, provided that it does not infringe upon the fundamental rights and freedoms of the data subject and is necessary within the scope of legitimate interest or the execution of a contract.

I Accept with My Explicit Consent.

I Do Not Accept.

Data Owner's Name and Surname:.....

**ID Number:** .....

Date :.../.../.....

**Signature**